

Welcome to the  

# Facility Portal

  
Securely Download Clinicians Notes, Patient  
History, and Facility's Wound Care improvements.

[LOGIN TO FACILITY PORTAL](#)

[Or Login With Token](#)

**TROUBLE LOGIN IN?**

- [Forgot Username / Password](#)
- [Login User Manual](#)
- [Token Login User Manual](#)



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## LOGIN INSTRUCTIONS

- **First Time Logging In**
  - **Authenticating Mobile Number**
  - **Authenticating Your Email**
- **Future Authentications**

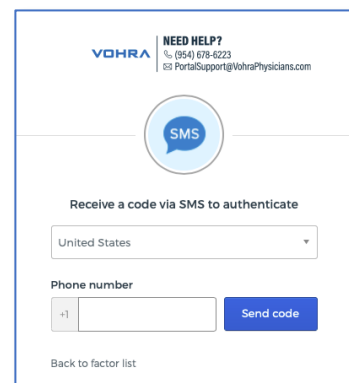
## FIRST TIME LOGGING IN

When you first log in, you will confirm that you are the owner of the account by authenticating your email and/or your mobile number.

1. **GO** to <https://emr.vohrawoundteam.com>
2. **CLICK** on the **Login** button on the screen
3. **ENTER** the same **email** and **password** you have been using to log in.
4. On the new window you can setup your email, your mobile, or both to authenticate you are the owner of the account. **It is strongly recommended to setup both.**

### Authenticating your Mobile

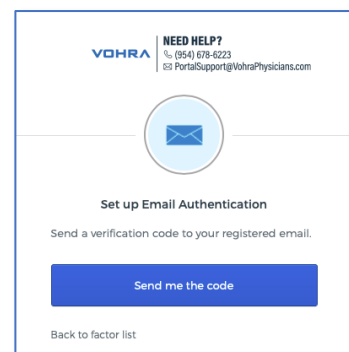
1. **CLICK** the **Setup** button under the **SMS Authentication**.
2. **ENTER** your Phone Number and **CLICK** on **Send Code**.
3. **ENTER** the code sent via text message to your phone and **CLICK** on **Verify**.
4. The green checkmark will confirm it was successfully validated.



The screenshot shows the 'SMS Authentication' setup screen. At the top left is the 'VOHRA' logo. To the right, under 'NEED HELP?', are the phone number '(954) 678-6223' and the email 'PortalSupport@VohraPhysicians.com'. A blue circular icon with 'SMS' is centered. Below it, the text 'Receive a code via SMS to authenticate' is followed by a dropdown menu set to 'United States'. Under 'Phone number', there is a field with '+1' and a 'Send code' button. At the bottom left is a link 'Back to factor list'.

### Authenticating your Email

1. **CLICK** the **Setup** button under the **Email Authentication**.
2. **CLICK** the **Send me the code** button. The system will use the same email you used to log in.
3. **ENTER** the verification code sent to your email and **CLICK** on **Verify**.
5. You will be routed directly to the Facility Portal's Dashboard.




The screenshot shows the 'Email Authentication' setup screen. At the top left is the 'VOHRA' logo. To the right, under 'NEED HELP?', are the phone number '(954) 678-6223' and the email 'PortalSupport@VohraPhysicians.com'. A blue circular icon with an envelope is centered. Below it, the text 'Set up Email Authentication' is followed by 'Send a verification code to your registered email.' A large blue button labeled 'Send me the code' is prominent. At the bottom left is a link 'Back to factor list'.

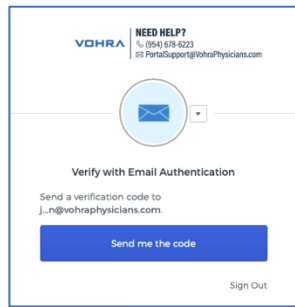
**IMPORTANT!** Most users choose to setup both email and text message. That provides them with more options when asked to authenticate in the future.

# FUTURE AUTHENTICATIONS

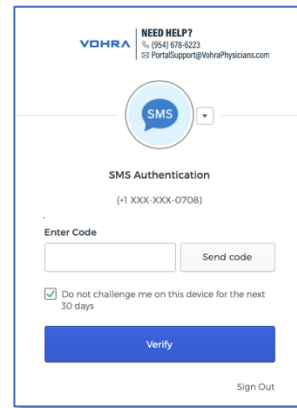
The re-authentication will be automatically triggered every 30 days. You will also be asked to re-authenticate before the default 30 days if you log in from a different device, location, computer, or network.

1. **SELECT** between TEXT and EMAIL, by clicking on the small dropdown arrow. 
2. **CLICK** the **Send Code** button.

Email Authentication



Text Message Authentication



3. To avoid being asked to authenticate for 30 days, click on the checkbox below the area to enter the code.

Verification code

  
 Do not challenge me on this device for the next 30 days

4. **ENTER** the **Code** and **CLICK** the **Verify** button to be taken to the Facility Portal.

